

POLICY OF COMMUNICATION AND CONTACT WITH SHAREHOLDERS, INSTITUTIONAL INVESTORS AND VOTE ADVISORS, AND GENERAL POLICY FOR COMMUNICATING ECONOMIC- FINANCIAL, NON-FINANCIAL AND CORPORATE INFORMATION ON THE MASS MEDIA, SOCIAL MEDIA AND OTHER CHANNELS.



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OF THE COMPANY "LABORATORIO REIG JOFRE, S.A."

INTRODUCTION

The Board of Directors of the Company "Laboratorio Reig Jofre, S.A." (hereinafter, "Reig Jofre" or the "Company", indistinctly) is responsible for establishing adequate mechanisms for communication with shareholders and investors. Therefore, the Board of directors of the Company approved last

19 January 2017 the "Policy of communication and contacts with shareholders, investors, analysts and vote advisors" (Hereinafter, "- Communication Policy"), in compliance with the provisions of article 33 of the Board of Directors Regulations and the principles of good corporate governance established in the Code of Good Governance of Listed Companies approved by the CNMV.

Nevertheless, with the revision in June 2020 of said Code of Good Governance of Listed Companies, the Communication Policy has been updated, which from now on will govern communication with shareholders, financial investors and vote advisors, as well as economic-financial, non-financial and corporate communication.

Taking the recommendations of the Code of Good Governance of Listed Companies as a reference, the Board of Directors of the Company, in a session dated 28 July 2021, approved this "Policy for communication and contacts with shareholders, institutional investors and vote advisors, and communication of economic-financial, non-financial and corporate information through the mass media, social media or other channels" (hereinafter, the "Policy"), which repeals the Communication Policy approved on 19 January 2017.

I. GENERAL PRINCIPLES OF THE POLICY

As the Board of Directors is responsible for determining the Company's policies and general strategies. It is the will of the Board that the Company maintains continuous and stable contact with its shareholders, institutional investors



and any other stakeholders, such as financial management and intermediation entities as well as custodians of Company shares, financial analysts, regulatory and supervisory bodies, credit rating agencies, information agencies, vote advisors, etc., offering equal treatment in the information supplied to the entities and respecting regulations regarding market abuse at all times.

For this purpose, the Company has a Communication and Capital Market Department, responsible for, among other things, relations with shareholders and the general financial community, striving to manage, protect and facilitate the exercise of private and institutional shareholders' rights, as well as those of investors and markets in general, in defence of corporate interests and compliant with the general principles listed below:

- Compliance with Law and the Company's internal regulations,
 particularly the provisions of the Ley de Sociedades de Capital (Law on
 Corporations), the Code of Good Governance approved by the CNMV and the
 internal Company's Internal Rules of Conduct regarding stock markets,
 approved by the Board of Directors on 21 January 2021, as well as the
 principles of cooperation and transparency with authorities, regulatory bodies
 and competent companies.
- 2. Truthfulness and transparency in communicating information to shareholders, institutional investors, vote advisors and any other participant in the financial market, which in general should receive all the financial and non-financial information legally required, as well as any additional information that the Company considers it should distribute. In a clear and accessible manner.
- 3. **Equal treatment** to all shareholders and non-discrimination.
- 4. **Protection of the rights** and legitimate interest of all the shareholders before the Company and between them, giving them the same treatment in the acknowledgement and exercise of their rights if they are in identical conditions and not affected by conflicts of competition or interest.
- 5. Implementation of a general strategy for communication of financialeconomic, non-financial and corporate information through the information and communication channels contemplated in this Policy, contributing to the maximisation of dissemination and quality of the information at the disposal of the market, investors and other participants in the financial market in general.
- 6. **Maintenance and promotion of communication channels** and tools between the Company and stakeholders.



- 7. **Continuous and permanent information** for shareholders at any time, not only before holding the General Shareholders Meetings, placing the most effective channels Reig Jofre has available at their disposal, so shareholders receive constant information about proposals that could be formulated regarding Company management, according to the provisions of the Law and corporate governance regulations and recommendations.
- 8. **Preserving and safeguarding insider information** and any other relevant information for relations with shareholders and markets, avoiding asymmetry in the dissemination of information that could negatively affect market integrity.
- Development of information instruments that take advantage of new technologies, maintaining the Company at the forefront of the use of the new communication channels.

Notwithstanding compliance with the principles of equal treatment, transparency, truthfulness and symmetry in the dissemination of information mentioned above, the Company may adapt its information and communication channels according to the groups of shareholders, institutional investors and, in general, all other participants in the market the information is destined for in each case.

II. INFORMATION AND COMMUNICATION CHANNELS

To ensure effective compliance with the principles described above, the Company has different communication channels, which it uses according to the receiver of the information, either the general public or other investors with specific interests.

In this respect, the Company places the following communication channels at the disposal of shareholders, investors, analysts and vote advisors:

1. Comisión Nacional del Mercado de Valores (CNMV) and other official bodies

The Company's first information and communication channel with shareholders, investors and markets, in general, is the *Comisión Nacional del Mercado de Valores* (Spanish government agency responsible for the financial regulation of the securities markets in Spain - "CNMV"), as well as any other supervisory authorities and official entities, either Spanish or foreign, through which information can be communicated to the market.

In these channels, the Company will publish all the information and communications required by regulations in each case (communication of insider information or other relevant information to the CNMV).



The information sent to the CNMV by the publication of notifications on their website (www.cnmv.es) is immediately disseminated publicly.

Moreover, communications sent to the CNMV about the Company are immediately incorporated into the Company's corporate website.

2. Corporate website

The Company places its corporate website (www.reigjofre.com) at the disposal of shareholders, institutional investors and the market in general, being one of the main communication channels between shareholders and investors and the Company.

Reig Jofre places the contents of its website at the disposal of any interested party in Spanish and English, both regularly updated simultaneously as far as possible. The contents of the website will be updated within fifteen days of its publication on the CNMV website.

In the "*Investors*" section, Reig Jofre places the following information at the disposal of shareholders, institutional investors and the market in general:

- a) All communications of proprietary information or other important information communicated to the CNMV and any other official bodies.
- b) All documentation required by regulations regarding the calling and holding of General Shareholders Meetings.
- c) Economic-financial, non-financial, institutional and generic information required by regulations to be published on the corporate website. This information can also be communicated to analysts, information agencies and Spanish and foreign media, as appropriate.
- d) Any other information that the Company may consider necessary or advisable to communicate or publish for the benefit of shareholders, institutional investors and markets in general, or any other party interested in this Policy.

In particular, the Company publishes on its website an annual report, quarterly and six-monthly reports, proprietary information or important additional information, presentation materials, information about general shareholders meetings, composition and profile of the Board of Directors and, if applicable,



parasocial agreements that affect the Company, the financial calendar, information related to shares, as well as other corporate information.

3. Communication through the Communication Department and the Equity Market.

The Company also places at the disposal of its shareholders and institutional investors the permanent open communication channels indicated below:

Direct telephone line: 93 480 67 10 – extension 1242

• Email: <u>investors@reigjofre.com</u>

• Contact form on the corporate website: www.reigjofre.com/es/contacto

In addition, Reig Jofre enables any interested party to subscribe to the Company "Newsletter" through the subscription centre on the corporate website (www.reigjofre.com/es/noticias/centro-suscripcion) to receive all the news published by the Company.

4. Social Media

The Company is aware of the repercussion of new information technologies and internet communication channels. Therefore, it encourages active presence on social media such as LinkedIn, Twitter and Instagram, in which, not forgetting legal obligations, it communicates information about the activities of the Company and establishes communication guidelines and a fluent and productive dialogue with shareholders and stakeholders that use these media regularly to obtain information they are interested in.

5. Organization of meetings and participation in encounters with shareholders, private and institutional investors and financial analysts

Reig Jofre organises open informative events to present the progress of the business, and it may also do so for corporate operations or any other relevant issue.

In Spain, these events are usually broadcast in Spanish and English through a simultaneous videoconferencing system which can be accessed through the Company website: http://www.reigjofre.com/es/inversores/webcasts. The recordings of these events can also be downloaded through the same access link.

In any case, the presentations used in these open events are available to the public on the website: http://www.reigjofre.com/es/inversores/presentaciones



The Department of Communication and Equity Market may organize private or group meetings with shareholders, institutional investors and vote advisors, either Spanish or international, on its own initiative or by request. These meetings can be attended by management team members in areas of responsibility related to the purpose of the meeting.

Regardless of the shareholder participation of the attendees to these meetings, the information dealt with will at all times be about data published beforehand by the Company; therefore, special attention will be placed on the information not being confidential and that its dissemination will not harm the rights of shareholders not attending the meeting.

6. General Meeting of Shareholders.

Within the framework of the General Meetings of Shareholders and to guarantee the information rights of shareholders, the Board of Directors of Reig Jofre, through the Department of Communication and Equity Market, will place at the disposal of shareholders within the legally established deadlines, complete and sufficient information regarding all the points on the agenda of the General Meetings of Shareholders that are held. This information will be at the disposal of the shareholders of Reig Jofre in the section "Investors" / "General Meeting of Shareholders" of the Company's corporate website.

The Company has mechanisms that allow delegation and voting in General Meetings of Shareholders by telematic means.

Shareholders also have the support of the Department of Communication and Equity Market to attend to queries about the General Meetings of Shareholders, facilitating the appropriate clarifications.

7. Shareholders' Forum.

In compliance with the provisions of the *Ley de Sociedades de Capital*, before holding the General Meetings of Shareholders, Reig Jofre will prepare an Electronic Shareholders' Forum, exclusively for duly accredited shareholders, in which the Company will advise and guide shareholders about the procedures to ensure their attendance and voting in the Meetings.



III. COMMUNICATION OF ECONOMIC-FINANCIAL, NON-FINANCIAL AND CORPORATE INFORMATION THROUGH THE MASS MEDIA, SOCIAL MEDIA OR OTHER CHANNELS

The mandatory economic-financial, non-financial and corporate information is sent to the CNMV and the Stock Exchanges according to current regulations; it is then included in the corporate website.

Reig Jofre sometimes also disseminates certain types of information, which is not considered privileged or relevant, through the general or specialized media according to the specific case (mainly the press, both physical and digital). On other occasions, the media, using information published by Reig Jofre through the CNMV and Stock Exchanges, publishes news about economic-financial, non-financial and corporate information about the Company. Reig Jofre also shares specific information through LinkedIn, Twitter or Instagram, where it has its own profile.

IV. DISSEMINATION AND CONTROL

This Policy, in its latest version, will be permanently available on the Company's corporate website.

The Board of Directors will regularly supervise the strategy defined in this document and will verify its correct application and operation. The Board of Directors will verify that this Policy complies with the Internal Stock Market Code of Conduct and other corporate governance regulations included in its competence areas.

Regarding mechanisms for controlling this Policy, the Board of Directors will be regularly informed by the Department of Communication and Equity Market of the principal relations of the Company with shareholders, institutional investors and vote advisors, as well as regarding the form of communicating economic-financial, non-financial and corporate information through the mass media, social media or other channels, in the application of the provisions of this Policy.



V. RESPONSIBILITY FOR DRAWING UP, APPROVING, MAINTAINING AND UPDATING THE POLICY

The entity responsible for drawing up the Policy and proposing the necessary changes in compliance with regulations to the Board of Directors is Reig Jofre's Department of Communication and Equity Market, which will collaborate with the other departments involved.

The Board of Directors is responsible for the approval of this policy of Communication and Contact with Shareholders, Institutional Investors and vote advisors regarding the communication of economic-financial, non-financial and corporate information through the mass media, social media or other channels, which has been approved by the Company's Board of Directors on 28 July 2021, with the prior favourable report of the Auditing Committee, and will be published on the Company's corporate website.

The Board of Directors is also responsible for ensuring the maintenance and correct compliance of the Policy, which is an open document that must be updated at least when the following events take place:

- a. Legal or regulatory changes that affect it.
- b. Internal changes in the Company that require its modification.
- c. When, at the Proposal of the Department of Communication, the Internal Auditing Unit, the Auditing Committee, external auditors and/or supervisory entities, the Board of Directors agrees to introduce new mechanisms, channels or procedures that modify or update the existing ones.

The Department of Communication will correctly identify the different versions of the Policy.